**Concerns decision-making flow chart.**

**Lowest or Low-level concerns**

**Medium-level concerns**

**Higher or Highest- level concerns**

NO

**For club to deal with internally.**

Consider communication with players, with parents and other volunteers.

Is there wider learning for the club or league?

YES

Is it a safeguarding concern or a **pattern** of poor conduct? **Speak to Lead Coach and/or Age Group Lead**

S

NO

**ALWAYS RECORD ANY DISCLOSURES MADE, OR OBSERVATIONS OF POOR PRACTICE for future reference.**

(Keep confidential and secure)

England Netball are always here for safeguarding advice: [BeSafe@englandnetball.co.uk](mailto:BeSafe@englandnetball.co.uk)

More information at: [England Netball | Safeguarding](https://www.englandnetball.co.uk/governance/safeguarding/)

Consider child/adult at risk welfare. Gather facts/evidence of the concern. **Report to Club Safeguarding/Welfare Officer** [**rvncsafeguarding@gmail.com**](mailto:rvncsafeguarding@gmail.com)

Do the concerns of poor practice or safeguarding relate to the home environment, school or the community?

**Report to England Netball**

[BeSafe@englandnetball.co.uk](mailto:BeSafe@englandnetball.co.uk)

NB. anonymous reports make it very difficult for us to safeguarding children.

YES

YES

**Report to local authority social services and/or the police**

Do the concerns of poor practice or safeguarding relate to netball (training, practice, matches, coach, member, volunteer or committee behaviour)?

Manage expectations. Check the complaint is not part of a pattern of targeting a particular player or group of players. Is the behaviour fair?

Context is everything. Find out more, the reasons for the behaviour, is it one off or repeated?